



Volunteer Role Descriptions

Rainbow Cafe Volunteers

The Rainbow Café is a monthly drop-in session for people with Dementia from the LGBTQ community, their friends, carers and loved ones. We will also be organising quarterly information sessions to answer questions that people might have about memory loss, pathways into dementia services and accessing support for friends who might have the condition. In addition to peer support we aim to raise awareness of the specific needs and concerns of LGBTQ people with dementia amongst service providers, commissioners & local LGBTQ people engaged with as part of the project.

We have two roles available, one more people-focused (events), the other more about marketing and research. These could be made into one role if you felt you wanted a more rounded experience, have appropriate skills or are interested in both.

Events Volunteer

Role duties:

- One to one, group and facilitator support. Provide company, support and reassurance for people with dementia during Rainbow Cafe i.e. conversation, helping people find their way around, assisting with co-ordinated practical tasks during art, making or object handling activities
- Room set-up for events & information sessions
- Meet & greet, take participant register/details
- Distributing and collecting event evaluation paperwork
- Organising and making of teas, coffees, serving food to attendees, clearing away and washing up after the event

You are:

- A member of and passionate about supporting the LGBTQ community
- Committed, organised and friendly
- Good with people, patient, kind, energetic, able to respond to situations quickly and calmly (think on your feet) and have a sense of humour
- Happy to go flyering, into pubs etc. to market our events, converse with individuals about what we do, feed back to us people's concerns and response to what we offer



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- Have an interest in learning more about issues that affect LGBTQ older people, their unique support and social infrastructures

In this role you will:

- Work at monthly events for up to 4 hours per month plus up to 4 hours per month flyering/marketing at local community locations
- Meet other LGBTQ people who are committed to supporting our community
- Receive training on how to work with people with Dementia, regular feedback and support from the Rainbow Café Development Worker
- Be a valued part of the Switchboard team, helping us deliver our vital services
- Uphold LGBTQ Switchboard's standards of confidentiality, inclusivity and professionalism

This role requires a DBS check, which will be provided by Switchboard. Please apply by 6 September, interviews are on 18 September. Please fill in or download the application on our website <https://www.switchboard.org.uk/how-you-can-help/>