



Volunteer Role Descriptions

Peer Facilitator with Trans Survivors Drop-In

Want to support other trans and/or non-binary people? Eager to gain facilitation and listening skills and put them to good use?

As a Peer Facilitator for our Trans Survivors Drop-In, you'll commit to being part of a team of people facilitating support group meetings for trans and non-binary people who have experienced violence, crime and/or abuse.

You will receive training on facilitation and listening skills to support attendees. Your role will be to promote a safe space, enable people to participate in the group according to their comfort level, and signpost to other sources of support. All groups will include at least two facilitators, so you won't be working alone.

Role duties:

- To commit to two initial training dates (one full day weekend, one weekday evening session). Training dates will be between 15th and 25th November, exact dates to be confirmed.
- To provide face-to-face support to attendees of the Trans Survivors Drop In.
- To work with Switchboard's Volunteer Coordinator to further develop the Trans Survivors Drop In.
- To work as part of a team in order to ensure a safe, supportive environment for other trans and/or non-binary people.
- To uphold the Trans Survivors Switchboard's standards of confidentiality, inclusivity and professionalism.

You are:

- Trans, non-binary and/or gender non-conforming
- Compassionate, empathetic and responsible
- Committed to supporting other trans, non-binary and/or gender non-conforming people

In this role you will:

- Receive training on actively listening to the concerns of others
- Receive training on facilitation skills and supporting the growth of a group
- Receive training on common trauma responses and ways of supporting people who have experienced traumatic events
- Learn how to respond with specialised knowledge to the needs of the trans, non-binary and/or gender non-conforming community



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- Make a tangible difference to the lives of trans and non-binary people
- Meet other LGBTQ people committed to supporting our community
- Receive regular supervision from a qualified counsellor to develop your supportive practice and support your wellbeing
- Develop new transferrable skills
- Be a full member of Switchboard with voting rights at the Annual General Meeting – you'll have a vital impact on the direction of the organisation.

Applicants with experience of support, counselling and/or caring work (whether paid or unpaid) are particularly welcome, but training in specific skills will be provided.

We also particularly welcome transfeminine people, trans and non-binary people of colour and disabled people to apply.

This role requires a DBS check, which can be arranged through Switchboard.