# LGBTQ+ Switchboard DA Service

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# Switchboard Output Connecting you to LGBTQ support



# Group Agreement

- No question is a silly one
- Don't be afraid to make mistakes
- Be curious, be kind.
- Take care of yourself- this session comes with

trigger warnings





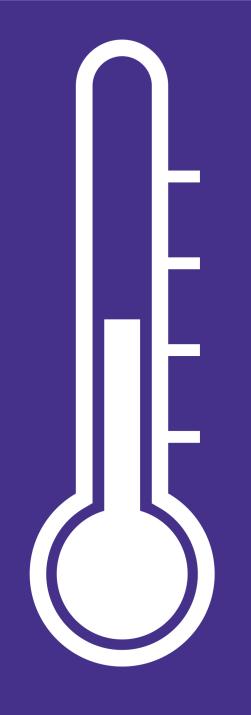
#### Today's Agenda

- What is domestic abuse?
- 2 What could DA look like?
- 3 Handling a DA call
- 4 Support and Signposting

#### Aims:

- To understand what domestic abuse is
- -To know what forms domestic abuse can take and feel confident in identifying DA
- -To know how DA can impact the LGBTQ+ Community and how to respond to a DA call

# Temperature Check!



Where would you rank your knowledge of DA out of 5?

#### This could include:

- Casework examples
- Lived experience
- News and media stories



A persons behaviour is classed as domestic abuse if:

- They are aged 16 or over
- They are 'personally connected'
- The behaviour is abusive



#### Behaviour is abusive if it consists of any of the following:

- Physical or sexual abuse
- Violent or threatening behaviour
- Coercive or controlling behaviour

- Economic abuse
- Psychological, emotional, or other abuse



# Types of Abuse

- Physical Punching, kicking, use of weapons, throwing objects, etc.
- Emotional/Psychological Being belittled or insulted, intimidation, sleep deprivation, saying your sexuality/gender identity is 'a phase'
- Sexual Sexual harrassment/assault, rape, using sexually degrading language
- Economic Totally controlling all income, not allowing you to spend money unless 'permitted', making you account for every pound spent

Economic abuse means any behaviour that impacts a persons ability to:

- Acquire, use or maintain money, or other property
- Obtain goods and services



Two people are 'personally connected' to each other if any of the following apply:

- Married or civil partners
- Engaged
- Current or Ex-Partners

- Parent or Guardian
- Family Members



# Jargon Busting

Trigger Warnings: Videos depicting abuse



# Gaslighting

#### **Examples:**

'It's not that bad, it's probably all in your head'

'You're crazy'

'It's not that bad'

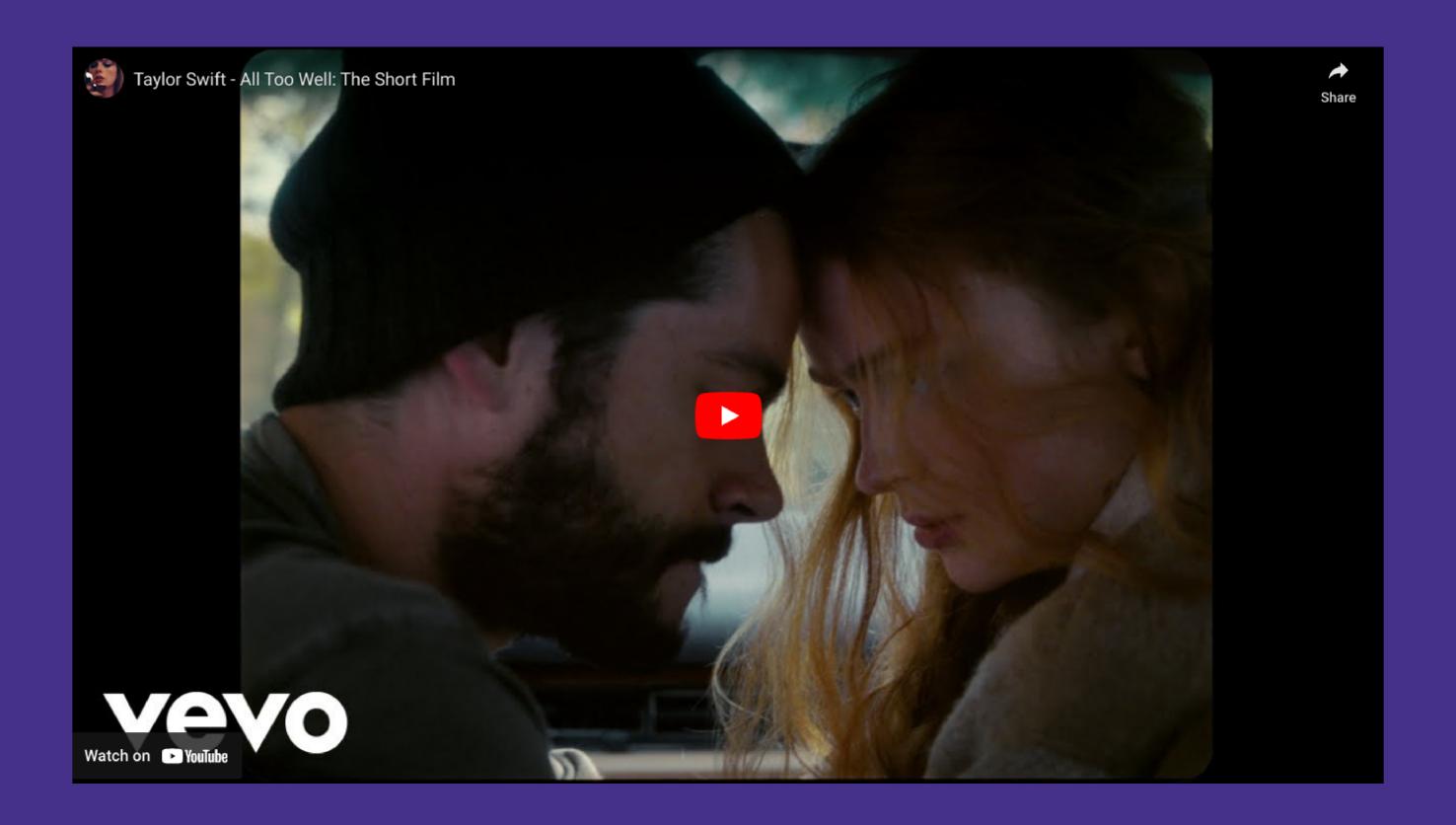
'You're overreacting'

'People have it worse than you'

'You're so lucky to have me'

'I don't know what you're talking about'

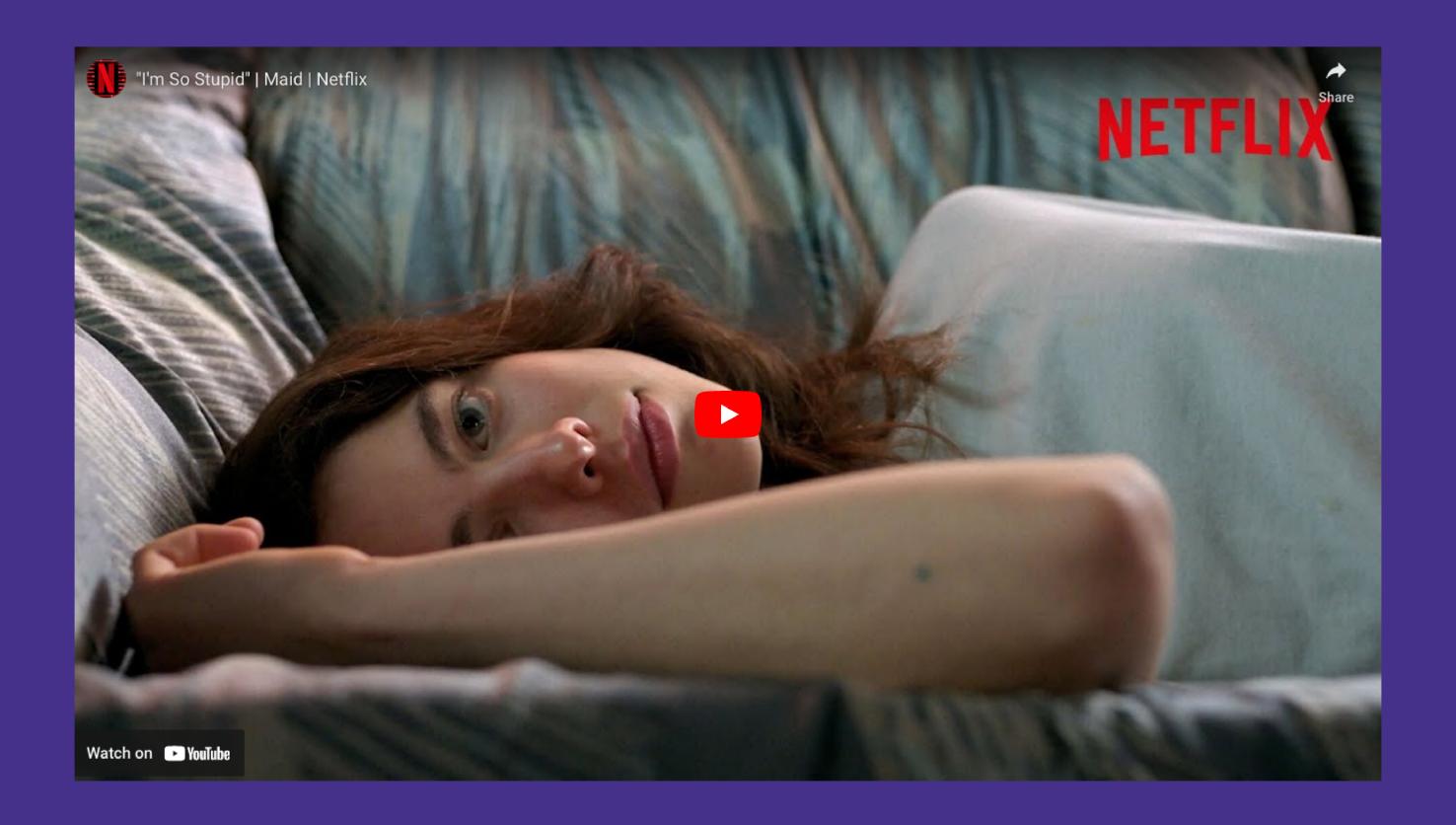
'You're overreacting'



### Coercive Control

Coercive control describes a range or pattern of behaviours that enable a perpetrator to maintain or regain control of a partner, ex-partner or family member

E.g. Isolating them from friends, family, or their community

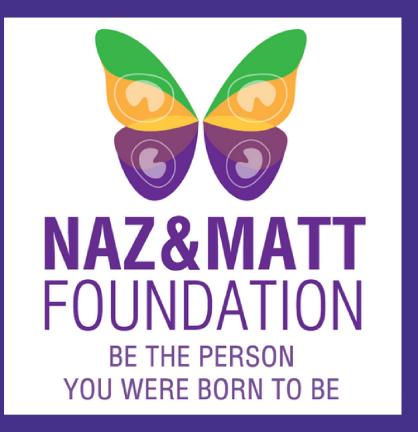


## HBV and Familial Abuse

Honour Based Violence (HBV) is a term used to describe violence committed within the context of the extended family which are motivated by a perceived need to restore standing within the community, which is presumed to have been lost through the behaviour of the victim

E.g. Forced marriage, outing to the community, conversion 'therapy'

Naz and Matt Foundation - Be The Person You Were Born
To Be



# What to listen for

A person is afraid to go home

Their partner/family won't let them present or identify how they want

They mention feeling frightened

Receiving constant texts/calls from the partner or family member

They may minimise what is happening or go back on what they've said

Feeling isolated from friends and/or family



### Do's and Don'ts





Let them know there is no pressure to decide anything

Validate their experience

Ensure their immediate safety



Ask for 'evidence'

Tell them they should/have to report to the police

Be shocked or surprised

Tell them they should leave

# Accessing Support and Signposting

 You do not need to report to the police to access support (E.g. From IDVA services, housing, etc.)

 Other actions can be undetaken to address risk and support the survivor

# The Switchboard DA Service

#### We offer:

- 1-1 casework support
- DASH + MARAC support
- Safety and support planning
- Advocacy and signposting
- Emergency funding
- Care packages



# Any Questions?





Thanks so much for taking the time to reflect on LGBTQ inclusion.

We'd love to hear how you found the session This shouldn't take more than a few minutes.

Give feedback

press **Enter** ↔

■ Takes 2 minutes











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